



Frequently asked questions (FAQs) on the Pre-Post Survey
Alberta Home Visitation Network Association (AHVNA)

<u>Categories FAQs Section</u>	<u>FAQs Section</u>	<u>Answer Section</u>
Survey Format and Style	Can programs change the format of the survey?	No, if you change the format i.e. color, size, and style of the font increases the risk of deleting or changing the wording and you risk misunderstanding the intent of the question.
Data Entry	Should we have an interim data entry sheet?	Currently we are using the post data entry sheet. Note in comments section put the interim and post outcomes. At the end of March ACS will send out new data entry sheets which will include interim.
	Is it possible to change the survey entry system?	No, it is an EXCEL spreadsheet. The data needs to be submitted in the same format from all programs for ease of compiling the data.
	Should we add in the first set of background questions to each survey to ensure we are talking to the same person?	This will be added to the surveys at the end of March 2008. ACS would like to have the same person respond to the questions each time.
Presenting the Questionnaire	How do we present the questionnaire questions to the participant?	Refer to the Home Visitor guide for information on how to present the survey questions. Supervisors should ensure staff members have a copy of the guide.
Wording of the Questionnaire	Can we reword certain phrases that do not make sense (within reason)?	Wording needs to represent the participant's level of understanding. Refer to the Home visitor guide for examples for rephrasing of scale questions.
	Who should we go to if we disagree with the wording of certain questions? Is there a way to change the wording so that it is clear and concise? Is there a way to remove negative wording? How can we change the survey to become more user	Responses to the questions are being compared to data from national surveys. Changing the wording would prevent ACS from making comparisons with the data from these

<p>Changing the Questions</p>	<p>friendly? Can we change question nine wording? (Wording is not clear and parents find it difficult to relate to)</p> <p>How can we remove assumptions from the questionnaire? {The questionnaires relied on the assumption that all parties share similar definitions for the terminology used. i.e.” playing games” may have different meanings for different people)}</p> <p>Why are we bolding certain words in the survey?</p> <p>Can we get a translated questionnaire in French and other languages?</p> <p>We need to change the question for asking, “how old is your child?” to show the multiple ages.</p> <p>Instead of using “interim” survey could we use one year and close to one year, or maybe reword another way so that people understand the terminology?</p> <p>Questions could be added to the questionnaires that would show improvements or increased confidence among the parents. Can the questions be more in depth?</p>	<p>surveys. Refer to the Home visitor guide</p> <p>Refer to the Home visitor guide for suggestions</p> <p>This was to make sure that it was not confused with “can”. The word “can’t” will be changed in the future surveys.</p> <p>Not available at this time</p> <p>Will have to wait until March 31, 2008 for these changes.</p> <p>The surveys are administered at program entry (pre survey) after in program for one year, (interim survey) and at discharge (post survey).</p> <p>The surveys include only the information that is required by the province at this time. If you want to ask more questions for use in your program feel free to do so on this survey or through a parent satisfaction survey. Specific questions could be asked about new things the families had learned (i.e.” What are the two most valuable things you have learned since being involved with the home visitation program?”). Specifically, there was an interest in asking questions about child immunization and about the existence of a family doctor for the</p>
--------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

<p>User Friendly Survey</p>	<p>Can we change the Excel Template to be more user friendly?</p> <p>Do we need to add in a section for immigrants?</p> <p>We need to change the definition of pre-survey and post-survey in the Purpose Section of the Home Visitation Evaluation Guide (currently it presumes that the reader knows the definition).</p>	<p>program clients.</p> <p>The template needs to be submitted in this format for ease of compiling data. An option would be for your program to make a hard copy for tracking purposes and then transfer to the Excel Template.</p> <p>No, when the Invest in Kids and National Longitudinal Study on Young Children were designed they included multicultural participants.</p> <p>The pre survey is meant to get an understanding of where the parent stands before receiving home visitation services. Interim survey is looking at changes after one year of service Post survey is administered when they leave the program -to see how much change has occurred.</p>
<p>Using the Data Collected</p>	<p>Why are we collecting the data?</p> <p>How can programs use the data collected to help improve their work?</p> <p>Concern with the change in caregiver's role and how it will influence the data collected?</p> <p>Concern with the change in marital status and how</p>	<p>The ACS would like to obtain outcome data for the programs they are funding. The questions in this survey can be used to make comparison within the group over time against national samples.</p> <p>The surveys can be a beneficial tool that allows the home visitor to gain a greater insight into family or parent dynamics. In part, this is because the surveys can be used as discussion starters for the home visitors and the families. The survey can inform home visitors about family knowledge of child development and identify family needs and be the basis for your intervention.</p> <p>The same person should complete the survey.</p> <p>Demographics section will be</p>

	<p>do we adapt to these changes in the data sets?</p> <p>Concern with that data collection process, how do we prevent miscalculations?</p> <p>How do we prevent unwanted bias in the data sets? For example, receiving positive responses when the behaviour doesn't match.</p> <p>Concerns that the data sets measure only the knowledge/opinions of parents and not their behaviour or real understanding.</p> <p>Can we change the scoring system to help rate parent's skills?</p> <p>What are the best and most effective time lines for the survey?</p> <p>How do we keep track of when surveys are due?</p>	<p>included in each survey. The same person should complete the survey.</p> <p>There is a need to be diligent in data entry. The data entry template is set up to prevent some errors. However it is important to be careful when entering your data.</p> <p>Parents will generally answer question honestly. The home visitor needs to be comfortable with the survey and present it as a conversation about parent interaction and child development. Refer to the home visitor guide.</p> <p>The purpose of this survey was not to rate parent's abilities and behaviours but to capture knowledge around child development.</p> <p>We can't change the scoring of the questions because it is standardized scoring that we are using for comparisons. If you have another questionnaire or tool then you might want to utilize that. This questionnaire is the first attempt at gathering outcomes with the intent of capturing a shift in parents' knowledge rather than rating their abilities and behaviours.</p> <p>ACS wants pre, one year after the first survey and post times. If agencies are interested in collecting other time posts then they can do that internally.</p> <p>Your agency may need to create a system that helps home visitors know when the next surveys are due. If you require further assistance contact the AHVNA office for a referral to an agency that has implemented a system.</p>
--	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

